

1. Service Provider

Kameleonten Multi-Sport and Event Hall under its own rules of conduct.
Hereinafter referred to as “SERVICE PROVIDER”

2. General Sales Terms

These terms apply between the customer and the service provider. By paying, the customer accepts these terms. The agreement is valid once payment is confirmed.

3. Monthly and Multi-Use Cards

Cards are personal and linked to the customer account. They may not be transferred. Misuse may result in deactivation.

4. Validity Period

Purchased services are valid for 4 months. After that, access is automatically revoked.

5. Usage Time

Monthly cardholders have free access. Single-use and 10-visit cards allow up to 5 hours per visit.

6. Use of Services

In addition to general rules, gym-specific rules apply. Follow staff instructions.

7. Storage of Belongings

Storage is available. Lockers are for day use only. Storage is at your own risk.

8. Own Snacks

May only be consumed in designated areas. Glass bottles are not allowed.

9. Liability for Damages

Customers are fully liable for damages caused intentionally or by negligence.

10. Free Practice Times

Available for monthly and 10-visit cardholders. After reserved times, additional payment is required.

11. Payment

Only online. Access tags can be collected with a receipt at customer service.

12. Holidays, Exceptions, and Maintenance

No compensation for closed days. Maintenance breaks may be compensated for certain cards. Power outages or other similar disruptions of service are not compensated.

13. Card Suspension

Possible during June–July. Validity resumes in August.

14. Lost Card

Report immediately. A new card costs €4.

15. Gift Cards

Available at customer service. Valid for 24 months. Not exchangeable for cash.

16. Rules and Regulations

Valid until further notice. Changes will be announced 2 months in advance.